Installation Manual

CheckVision® Archive™ Inquiry Workstation

Version1.6, October 8, 2004



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Inquiry Installation Guide

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Preface

The purpose of this document is to describe the procedures for using the Inquiry InstallShield.

Scope

Besides using the InstallShield, there may other programs and procedures that need to be installed on the Inquiry machines. This document is not meant to describe those installation and setup procedures.

Requirements

Readers of this manual should have a general understanding of the following:

• Windows operating system (NT/2000/XP)

System Requirements

Microsoft Windows Platform Support

CheckVision Inquiry has been tested on the following platforms:

- Windows NT 4.0 SP 6A
- Windows 2000 SP 3
- Windows XP 5.1.2600

Minimum Hardware Requirements

- PC with 300mhz Pentium II Processor
- 128 MB RAM
- 100 MB free hard disk space
- 15-inch monitor (17-inch recommended)

Terms

Courier Bold text represents commands that you type in exactly as shown. (i.e. cd λ)

Courier text represents output from an entered command and shows the text as it appears on-screen or in a file.

```
(i.e. Do you want to continue [y or n]?)
```

Bold text represents specific keys on the keyboard or portions of a user interface. (i.e. the **y** key or the **Alt** key).

Bold Italic text represents input variables where you need to substitute a value specific to your site. (i.e. *username*)

Revision History

Date	Version	Description
January 24, 2002	1.0	Initial Release.
March 15, 2002	1.1	Add System Requirements Section
July 25, 2003	1.2	Updates for Inquiry 7.5
March 24, 2004	1.3	Updates for Inquiry 7.6
May 18, 2004	1.4	Updates for XP issue
September 24, 2004	1.5	Updates for Inquiry 7.7
October 8, 2004	1.6	Add Minimum Hardware Requirements

Chapter 1 (Inquiry Installation Procedures) Overview

To install Inquiry onto a new system, first prepare the machine as instructed by the sysad group for your site.

Pre Installation Tasks

The following steps need to be done before installing Inquiry:

- 1. Log on as a user with Administrator privileges.
- 2. You must Un-install previous versions of Inquiry, if they are older than version 7.0.

There will be places in the install program where you must enter in information. You should accept the default settings unless you are directed to enter something else. If you do make changes, you should write the changes down on this document so that if you need to do a reinstall in the future you will have the correct information.

CDROM

The Inquiry InstallShield is on a CDROM

Put the CDROM into the CD reader on your machine

If autorun does not start the InstallShield, then open up the CDROM with Windows Explorer and find the setup.exe file in the root directory of the CD.

Double-click on setup.exe.

The first screen that you see is a splash screen.

At this point check the words in the upper left corner:

It should say Inquiry with the current release and date REL INQUIRY YYMMDD.

To advance through the installation process, click on **Next**. To go back to a previous page in the installation, click on **Back**. To cancel the installation process and exit, click on **Cancel**. You may click on **Cancel** at any time up to and including the "Copying Files Screen". Clicking on **Next** at that screen will do the installation.

After you have finished installing Inquiry verify that all installation procedures for the Inquiry workstations are complete. There may be other tasks to perform before the unit is ready to operate.

Welcome Screen

The first screen is a welcome message.

This is a standard welcome screen.

Check the Version, Release Number and Patch Date that is displayed on the background screen to ensure that you are installing the expected version of Inquiry.

Click on Next.



Figure 1 - Welcome

Destination Screen

The next screen assigns the path and runtime for Inquiry installation.

This screen is for the path selection. Accept the default path c:|CV| or change the path by clicking the **browse...** button.

Click Browse... to change path

Click on Next.

hoose Destination Location	
Select folder where setup will insta	il files.
Setup will install CheckVision Inqui	iry in the following folder.
To install to this folder, click Next. T folder.	To install to a different tolder, click Browse and select another
Destination Folder	
Destination Folder C:\CV	Browse

Figure 2 Inquiry Path Selection

Browse Screen

Accept the path or type in the new path or use the directory and drive pull down menus to select the path.

Enter *Path* Click on **OK**.

Choose Folder	×
Please choose the installation folder.	
Bath:	
397.97	
Directories:	
e a toca tota (c) e a _pccs e aria aria -a bat -a bat	
CV CV DINST Documents and Settings Documents and Settings	-
OK	Cancel

Figure 3 - Path Selection

CDROM Drive Screen

Confirm the drive letter for your CDROM Drive.

This screen is for the CDROM Drive selection. Accept the default drive or change the drive by clicking the **browse...** button.

Click Browse... to change drive

Click on Next.

CheckVision Inquiry - InstallShield Wizard Choose CDROM drive		×
Please confirm the CDROM drive letter.		
0		
	Browse	
InstallShield		
	<back next=""> Cance</back>	1

Figure 4 - CDROM Drive Letter Selection

Master Database Directory Screen

This screen is for the master database directory selection. Accept the default path $c:\CV$ or change the path by clicking the **browse...** button.

Click Browse... to change path

Click on Next.

CheckVision Inquiry - InstallShield Wizard			×
Choose master database directory			
Please choose the directory path for the Master Da	atabase.		
D/CV			
			Browse
InstallShield	< Back	Next >	Cancel

Figure 5 - Master Database Directory Screen

Group Folder Name Screen

In this screen you enter the name of the folder you would like to user for the Inquiry processes. You should accept the default settings unless otherwise directed.

Accept Default Value

Click on **Next** to start copying files Click on **Back** to change settings Click on **Cancel** to abort the installation.

elect Program Folder		
Please select a program folder.		
Setup will add program icons to the Prog or select one from the existing folders list	am Folder listed below. You may type a Click Next to continue.	new folder name
Program Folder:		
CheckVision WorkStation		
Existing Folders:		
Accessories		
Administrative Loois Covistal Benorts		
FraudVision		
Gixu Archive		
InstallShield		
Lotus Applications		
Microsoft		
Microsoft Office Tools		

Figure 6 - Group Folder Name Screen

Finish Message

This message simply tells you that Inquiry was successfully installed. Click **OK** to close the InstallShield program.

CheckVision Inquiry - InstallShie	eld Wizard
	InstallShield Wizard Complete The InstallShield Wizard has successfully installed CheckVision Inquiry. Click Firish to exit the wizard.
	KBack Finish Cancel

Figure 7 - Finish Message

Post Installation Tasks

Run Inquiry to verify that the setup was successful.