Zephyr **StyleAdvisor** Documentation

# How to install software on a client computer

1. Navigate to this location:
	1. \\rader\data\Installation\StyleAdvisor\Latest\SA 8.2.X Client Install\
2. Run setup.exe
3. All the defaults should be fine. When it asks for the location of style.exe, choose ‘L:’.

# To clean up a client computer before fresh install

1. Go to Add/Remove Programs and uninstall all items with StyleAdvisor in the title.
2. Navigate to the ‘C:\Program Files\’ or ‘C:\Program Files (x86)\’ folders and delete any directories mentioning ‘StyleAdvisor’ or ‘Zephyr’.

# Issues discovered August 2012

 During a conference call between Zephyr, BF’s Finance team (Laura and Mandy) and Tushaus, several issues were discovered and rectified:

1. Tushaus was not on the correct mailing list to receive notifications from Zephyr of StyleAdvisor software updates. This was corrected to include ‘tushaus@bradleyfdn.org’ monitored by Tushaus.
2. An error was encountered during the upgrade from the server (plus, it ran VERY slowly from the server). Jeremy and Melissa were to get back to me on why the error or issue occurred. Support could not find anything wrong with the software itself. There were some performance issues with the RADER server that I tweaked. I am working on transitioning all data shares to a new virtual server, RADER2. This will be a staged, multi-month migration project. No firm dates have been set as of mid-December.
3. We ran the upgrade from Mandy’s PC so we need to plan a project to move the ‘server’ portion of the software from Mandy’s PC to RADER. UPDATE: Per support, this is not a necessary step. They said that during the next upgrade, we simply run the upgrade from the server. The performance of RADER has been tweaked enough to make it a viable and reliable step going forward. If we can migrate ‘StyleAdvisor’ to RADER2 before the next planned upgrade (Spring 2013), it should be even easier.
4. Some computers had multiple installations of SA installed.
	1. The correct one references the L: drive. This install is the correct ‘client’ installation.
	2. The incorrect one references ‘C:\Program Files\’ or something similar and is actually a full install of the software. The potential existed for data to be saved to the C: drive, and not the central, shared repository on the L: drive. Zephyr found no evidence of this however on all machines.
	3. Zephyr assisted with the uninstallation of all software, and then the correct procedure (above) to install the software for a client computer.

# Pending Events for StyleAdvisor

1. Upgrade to software version 8.3.
	1. This is expected Spring of 2013. This does NOT directly coincide with the data format change.
2. Switch of data format from ‘old’ format to SQL Server format.
	1. This can be done at any time, and should be scheduled with Zephyr and Tushaus. Very minimal downtime for SA is required. Coordination amongst Zephyr, Tushaus and BF’s Finance team is recommended.