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| 9/5/2013 | Bradley’s grants administrator announces her retirement. |
| 6/21/2013 | Call to MicroEdge advising we have not yet met with our new rep. Conversion target is January 2014. |
| 6/10/2013 | Voicemail from MicroEdge asking if we are thinking about converting to GO this summer. |
|  | No communication between December 2012 and June 2013. |
| 12/13/2012 | Conversion postponed to March 2013. |
| 12/12/2012 | Left voicemail for rep Dan Papeo re postponing conversion. Request to follow up on $4930 credit be applied to invoice no. INV31716. |
| 11/26/2012 | MicroEdge advises there is no one to provide feedback on GO’s AP module. AP integration just starting, most are not using. MicroEdge could activate demo so we could play. [This never happened.] |
| 11/8/2012 | Bradley draft conversion schedule forwarded to MicroEdge for January 2013. |
| 11/5/2012 | Call to MicroEdge to request locking in schedule for January 2013. |
| 9/4/2012 | Bradley’s AP files “passed [MicroEdge] experts, looks good.” |
| 8/29/2012 | MicroEdge request for sample AP file; Bradley accountant forwarded. |
| 8/24/12 | Bradley completed time-consuming task of creating budget categories, including budgeted grant amounts, payments & out-year commitments |
| 8/2012 | MicroEdge rep Dan Paeper advises budget module training (current database version) will cost $880 for 4 hours with no license or maintenance/support fees so we can get hands on experience using this tool prior to conversion to GO. |
| 4/26/2012 | Conf call re GO’s AP import/export. MicroEdge will review our process and get back to us. |
| 3/26/2012 | Conversion postponed. MicroEdge promise of preview of GO’s AP upgrade with hands on prior to conversion. AP upgrade currently targeted for roll out in July. |
| **3/26/2012** | **Data conversion halted due to GP integration issue** |
| 3/25/2012 | Bradley transmitted CSV file, grant import/export process, to MicroEdge for review. Also relayed that we do not want to Beta test. |
| 3/22/2012 | Conf call to discuss GP integration for accounts payable. MicroEdge advises we will need AP service, as users are not yet able to do this.\* Asked for client reference, someone who is using AP service that has GP. |
| 3/20/2012 | Follow up on request to schedule call with MicroEdge and Bradley's CFO |
| 3/13/2012 | Request to schedule call with MicroEdge and Bradley's CFO |
| 2/1/2012 | Query/issue re GO compatibility with Microsoft Dynamics GPv.10 (“GP”) for accounts payable |
| 12/11/2011 | GO 7-year agreement signed |
| 10/4/2011 | Conf call with El Pomar Foundation, GO user |
| 8/19/2011 | Met with rep Mike Sopko to discuss GO with assurances “all will work exactly as it does now” |
| 2/9/2011 | Attended Gifts Online (“GO”) webinar |

“GO” – Gifts Online

“GP” – Microsoft Dynamics GPv.10 used by Bradley to cut checks for the grantee payments.  Accountant utilizes an export/import module to work between Gifts and the accounting software.

\* If “all will work exactly as it does now” – the need for AP service should have been mentioned, along with the requirement of another MicroEdge fee for preparing checks.